



Boat Owner: Douglas Lake
Pontoon Rentals, LLC
7244 Bryant Road
Pellston MI 49769
rentme@dlpontoons.com
www.dlpontoons.com
Office: 231.539.7613
Nancy: 231.330.6945
Gary: 231.330.2668

Pontoon Boat Rental Agreement

COVID-19 Safety Procedures

Before you come to pick up the boat:

- Before you come to rent the boat, we request that you take your temperature to make sure that it is normal. If you are experiencing any symptoms at all, we request that you call and cancel your rental.
- If you are cancelling due to illness, we will gladly issue you a gift certificate for the full amount of your deposit that can be used at any time in the future.
- If you prefer a cash refund, then our standard refund policy will apply.*

When you come to pick up the boat:

- Douglas Lake Pontoon Rentals will comply with all recommended requirements for limiting the spread of the coronavirus, and we request that our customers do so also.
- When you come to our office, we request that you wear a mask during the rental process, and practice social distancing. This is for the safety of all.
- Our office will be equipped with hand sanitizer, and all office surfaces will be sanitized before your arrival.

DLPR boat preparation:

- Before your rental boat is signed out to you, DLPR will disinfect and wipe down all surfaces for your safety.
- Only soap solutions can be used on the boat seats. Stronger sanitizer will damage the vinyl.
- All hard surfaces will be sanitized with a strong disinfectant before we release the boat to you.
- We have included a spray bottle and rags for you (under the captain's console) to use to clean surfaces as you enjoy your time on the boat. This is a soap solution that will break down the protective barrier of the virus and destroy it. Some gentle scrubbing is recommended.

When you return the boat to DLPR:

- We request that you wipe down all surfaces with the soap solution before you return.

**We value our customers and hope that everyone enjoys a happy and HEALTHY summer!
Take care and be safe!**

*FULL DAY OR 1/2 DAY RENTALS: Full refunds are granted until 1 week before rental date. If a cancellation is made after that time, \$50 will be withheld from your refund.

WEEKLY RENTALS: Full refunds are granted until 2 weeks before rental date. Between 1 - 2 weeks, we will withhold \$100 from your refund. Cancellation with less than 1-week notice will forfeit \$200 from your refund.

THE WEATHER DLPR is not responsible for the weather. If your rental day arrives and the weather is prohibitive we will be happy to reschedule your date. If that is not possible, then the applicable amount will be withheld from your refund (see above).